

NONRECURRING CHARGES

A. GENERAL

1. Nonrecurring charges are applicable, in addition to monthly rates contained in this tariff, for connection, reconnection, relocation, changes and restoral of service. (Referred to as NRC's throughout this tariff.)
2. Nonrecurring charges contained in tariffs of other carriers apply in lieu of those contained in this tariff for work done by this company in connection with services furnished jointly by the respective carriers and governed by tariffs of the other carrier in which this company participates or concurs or where special contractual arrangements exist between the carriers.

* * *

3. Nonrecurring charges do not apply for:
 - a. Any work performed by the Telephone Company at its own initiative.
 - including office conversions, changes in outside plant arrangement, installation of pay telephones, temporary service furnished as a public service in cases of fire or other disaster or to rectify an error by the Telephone Company, reestablishment of a like service at the same location when fire or other disaster beyond the customer's control has rendered that premises temporarily unfit for occupancy. (In the latter case, nonrecurring charges do apply for establishment of service at a location designated by the customer for temporary use until the original location can be restored to a habitable condition.)
 - b. Work for which fixed charges are specified in this section of the tariff, such as Restoral of Service and Service Maintenance Visits.
 - c. Repair, testing and inspection of the customers' service.
 - d. Changes in class or grade of service including any associated telephone number change that may be required, except as otherwise specified in this section.

(C)

(C) Indicates Change

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NONRECURRING CHARGES

(C)

A. GENERAL (cont'd)

4. Cont'd

- e. Extension of Telephone Company facilities to provide service,
- Special and Excess Construction charges may apply as specified
in Section 5 of this tariff.
- f. Discontinuance of all or parts of service and removal of
associated equipment.
- g. Interconnection of interexchange facilities, facilities between
toll message centers and a serving central office or for
facilities between central offices in a multi office exchange.

B. APPLICATION OF CHARGES

The work normally done by the Telephone Company is subdivided into the following work components which consist of, but are not limited to, the activities shown. The total nonrecurring charge for work ordered by the customer is the sum of the individual charges for the work functions that must be performed to accomplish the task.

- 1. Service Ordering - work done in receiving, recording and processing information in connection with the customer's order. A lower charge applies for subsequent orders on an existing service than for an order to establish a new primary service as there is less work in connection with the subsequent order.
 - a. One initial service order charge is applicable for each order for connection of primary exchange telephone service or leased line service.
 - b. One subsequent service order charge is applicable for each order for an addition to, relocation of and/or change in an existing service.

(C) Indicates Change

NONRECURRING CHARGES

B. APPLICATION OF CHARGES (Cont'd)

2. Access Line Connection - work done in the Central Office and elsewhere in association with providing a line from the central office to a customer's premises or for making changes thereto.

- a. One line connection charge is applicable to the provision of each central office access line, in association with any class or grade of primary exchange telephone service and for the following. (C)
 - the first line located on each premises different from the location of the primary service.
 - secretarial lines connected to a Telephone Answering Service either at the customer's premises or to a Concentrator in a Telephone Company office.
 - Payphone telephone service.
 - Special Recording Trunks.
 - Foreign Exchange Service.
 - First termination of a Private Line Service Channel at each premises.
 - Primary Branch Exchange Extension Line located on different premises from the main line.
- b. Line connection charges are not applicable to the transfer of an existing service to a second customer without change or lapse in service.
- c. One line connection charge is applicable for a change of telephone number made at the request of the customer. Only one access line connection charge is applicable for changing all of the telephone numbers of a rotary group.

3. Premises Visit - traveling time when a Telephone Company employee must visit the customer's premises to complete the requested work.

- a. One premises visit charge is applicable when a Telephone Company employee must visit the customer's premises to complete the customer's order. The charge applies on a per visit basis regardless of the number of lines or units contained in the order.
- b. One premises visit charge applies for the visit to each premises when the type of order requires visits to more than one premises that are over 1/2 mile apart.
- c. No premises visit charge is made for subsequent visits required to complete an order to which a visit charge has been applied.

(C) Indicates Change

North Pittsburgh Telephone Company

Section 3
1st Revised Sheet 4
Cancelling Original Sheet 4

NONRECURRING CHARGES

B. APPLICATION OF CHARGES (Cont'd)

(D)

(D) Indicates Discontinued Rate or Regulation

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North Pittsburgh Telephone Company

Section 3
1st Revised Sheet 5
Cancelling Original Sheet 5

NONRECURRING CHARGES

B. APPLICATION OF CHARGES (Cont'd)

(D)

(D) Indicates Discontinued Rate or Regulation

Issued: December 18, 1986

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NONRECURRING CHARGES

B. APPLICATION OF CHARGES (Cont'd)

6. Miscellaneous

- a. The applicable work component charges apply for the following changes in class or grade of service:
- from any class or grade of primary exchange telephone service to Payphone Service, Private Line Service, Special Recording Trunk, branch exchange trunk, key trunk, and Wide Area Telephone Service access line, or vice versa.
- b. The customer shall be responsible for the payment of the charges for visits by the Telephone Company to the customer's premises or for tests by the Telephone Company on the customer's line where a service difficulty or trouble report results from Customer Owned and Maintained Equipment, facilities, or wiring.

(C)

(C) Indicates Change

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NONRECURRING CHARGES

(C)

B. APPLICATION OF CHARGES (Cont'd)

7. Transfer of Service

The Initial Service Ordering Charge is applicable for the transfer of service from one customer to another, with or without a lapse in billing, without any change in the service.

- a. No charge applies for the transfer of existing service in the following cases when the customer to whom service is transferred agrees to assume all outstanding charges for the service at the time of transfer and the unexpired portion of the contract term for the service:

When a business concern (i.e., individual, partnership, syndicate or corporation) with unchanged personnel contracts for its existing service under a new name; or when one or more members of a business concern continue the business of the old concern and contract for the service of the old concern under a new name.

When one party contracts for the service that was previously contracted for by a second party or the use of the first party; or when one party contracts for the service for a second party, which had previously been contracted for by the second party in his own name.

- b. No transfer charge applies in the following cases which are not transfers from one customer to another:

When a customer's name is changed by marriage or court order and the customer contracts for the existing service under the new name.

When the class of service is changed from residence to business, or vice versa, without change in the identity to the customer, except that the customer is charged or refunded the difference, if any, between the business and residence connection charges applicable to the facilities furnished when the original classification is known to have been erroneously established through misrepresentation or misunderstanding.

For the connection of service and facilities transferred from another Telephone Company's system to this Telephone Company's system.

When, in connection with bankruptcy, the customer is permitted to continue to operate his own business.

(C) Indicate Change

North Pittsburgh Telephone Company

Section 3
 Fifth Revised Sheet 8
 Canceling Fourth Revised Sheet 8

NONRECURRING CHARGES

C. NONRECURRING CHARGES FOR WORK COMPONENTS

	<u>Residence</u> <u>Service</u>	<u>Business</u> <u>Service</u>	
Service Ordering Charge			
Initial Order, each	\$10.00*	\$14.00	(C)
Subsequent Order	5.00	7.50	
Access Line Connection Charge, each line	7.50*	7.50	
Premises Visit Charge, each.....	12.50*	12.50	
Maintenance of Service Due to Customer Owned and Maintained Equipment, Other Facilities			
Visit Required (Test Included).....	30.00	30.00	
Test Required Only	15.00	15.00	

The customer may at his option pay the nonrecurring service connection charges in equal monthly installments over three billing periods.

*Link Up America Program may apply, as specified in E. following. (C)

D. RESTORAL OF SERVICE CHARGE

A charge of \$10.00 applies for the restoral to normal of a service that has been either totally or partially suspended because the customer has not paid sums due the Telephone Company. This charge is independent of the number of units involved and is in addition to all monthly charges due for service rendered.

Service connection and installation charges apply instead of the restoral charge for services reestablished after the service contract has been canceled by the Telephone Company.

(C) Indicates Change

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North Pittsburgh Telephone Company

Section 3
Fourth Revised Sheet 8A
Canceling Third Revised Sheet 8A

NONRECURRING CHARGES

D. LINK UP AMERICA

a. DESCRIPTION

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. **NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.**

b. REGULATIONS

1. Link Up America is available to residence customers who meet the following eligibility criteria:

- (a) The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.

The applicant must self-certify the requirement set out in (a).

Information previously appearing on this Sheet now appears on Sheet 8B.

(C)

(C) Indicates Change

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NONRECURRING CHARGES

E. LINK UP AMERICA (cont.)

b. REGULATIONS (cont.)

1. (cont.)

- (b) An applicant for Link Up America Service must be a current participant in one of the following programs: (C)

Pennsylvania Department of Public Welfare Programs: (C)

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs:

- Federal Public Housing Assistance Program (Section 8) (C)
- National School Free Lunch Program (C)

OR

must be able to provide proof of income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. (C)

Recertification of Lifeline Service participants may be conducted biennially by North Pittsburgh Telephone Company.

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and North Pittsburgh Telephone Company.

- (b) The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence.

Information now appearing on this Sheet formerly appeared on Sheet 8A. (C)
Information previously appearing on this Sheet now appears on Sheet 8C. (C)

(C) Indicates Change

NONRECURRING CHARGES

E. LINK UP AMERICA (cont.)

b. REGULATIONS (cont.)

2. Link Up America applicants are not exempt from Telephone Company Deposit requirements.
3. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link Up America discount.
4. The Link Up America discount does not apply to applicants who are full time students living in university or college controlled housing.

c. RATES

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30 and the remaining charges will be billed to the Link Up America customer in monthly installations as specified in the Telephone Company's tariffs.

Information now appearing on this Sheet formerly appeared on Sheet 8B.

(C)

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